

Scottish Borders Health & Social Care Partnership

# Annual Performance Report 2017-18

*Working together for the best possible health and  
wellbeing in our communities*



summary report



Scottish Borders  
Health and Social Care  
PARTNERSHIP

# WHO WE ARE

Scottish Borders Health and Social care Partnership formed in April 2015, bringing together the full range of community health and care services in the Scottish Borders.

## OUR VISION

“Working together for the best possible health  
and wellbeing in our communities”

## OUR PERFORMANCE

The full Annual Performance Report details our achievements against our local strategic objectives.

**The report shows that the Partnership has made positive progress in a number of key areas:**

- 94% of adults able to look after their health very well or quite well
- 83% of adults supported at home strongly agreed or agreed that they are supported to live as independently as possible agreed that they had a say in how their help, care, or support was provided
- 75% of adults supported at home strongly agreed or agreed that their health and social care services seemed to be well co-ordinated
- 83% of adults receiving any care or support rated it as excellent or good
- 88% of people rated the experience of the care provided by their GP practice as excellent or good
- 88% of adults supported at home strongly agree or agree that their services and support had an impact on improving or maintaining their quality of life
- 36% of Carers feel supported to continue in their caring role
- 86% of adults supported at home agreed they felt safe

## OUR DECISION –MAKING

**The Partnership is overseen by the Integration Joint Board. During 2017/18 the board have made the following key decisions:**

The appointment of Chief Officer, Robert McCulloch-Graham;  
Approval of the Mental Health Service Strategy;  
Approval of the Learning Disability Strategic Commissioning Plan;  
Directions for a Discharge to Assess Policy;  
A refresh of the Strategic Plan through the Strategic Planning Group.

# A YEAR AT A GLANCE

## OUR SUCCESSES

**74%**

Of admissions to  
Craw Wood are  
discharged home

**328**

Home visits by  
the  
Berwickshire  
Hospital to  
Home team

**51.4%**

of total health and social  
care expenditure in  
Scottish Borders was  
on community based  
services

**1083**

Care Packages  
Sourced by the  
newly  
established  
Matching Unit in  
2017/18

**81%**

Of Transitional  
Care Service  
Users who are  
discharged to  
their own  
home

**75%**

of older people reported  
being more socially  
active as a result of  
taking part in  
Community Capacity  
Building activities

## OUR CHALLENGES

**36%**

Of Carers feel  
supported to  
continue in their  
caring role

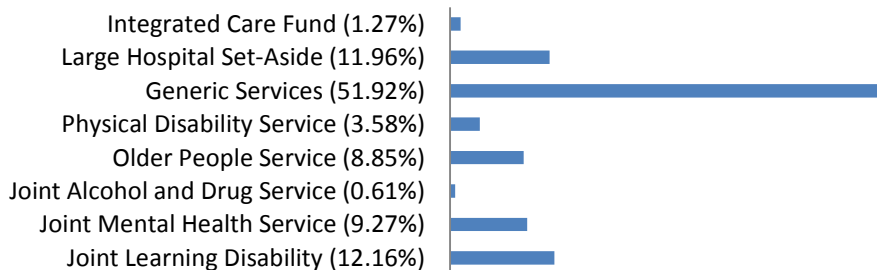
**899**

Delayed  
discharges

**10.5%**

occupied bed days  
associated with delayed  
discharges

## SPEND BY DELEGATEDFUNCTION



# BEST VALUE AND INSPECTION

The Partnership has worked to embed the key themes of best value in how it plans and delivers models of health and social care across the Scottish Borders with specific focus on its leadership, strategic and financial governance, joint working, inclusion and co-production/consultation and the sound management of resources.

A joint inspection of the Health and Social Care Partnership's older people's services was undertaken by the Care Inspectorate and Healthcare Improvement Scotland between during 2016/17. The findings of the inspection will be published in the summer of 2017. The recommendations and subsequent actions can be seen in the full performance report.

# FINANCIAL PERFORMANCE

During 2017/18, the partnership spent over £168m commissioning health and social care services and implementing new models of care in order to deliver its Strategic Plan priorities. This includes over £20m of hospital budget set-aside, over £7m of social care funding and around £2m Integrated Care funding. Increasing demand and costs remains a major challenge for the partnership.

# DISCHARGE TO ASSESS

In 2017/18 directions were issued for a Discharge to Assess policy, supporting people to get out of, or remain out of, hospital and within their own communities. The Craw Wood Discharge to Assess facility and Hospital to Home Berwickshire are examples of how this has been put into practice so far. In 2018/19 Hospital to Home will expand to more localities in the Scottish Borders.

# FURTHER INFORMATION

The full Annual Performance report is available at [www.scotborders.gov.uk/integration](http://www.scotborders.gov.uk/integration)

You can get this document on audio CD, in large print, and various other formats by contacting us at the address below. In addition, contact the address below for information on language translations, additional copies, or to arrange for an officer to meet with you to explain any areas of the publication that you would like clarified.

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